Alcatel-Lucent OXO Connect - What about your data?

Your data is safe. Our service is ISO 27001 certified.

Alcatel-Lucent OXO Connect provides a new communication experience where business telephony integrates into Alcatel-Lucent Rainbow™ to deliver collaborative services that are easy to use, accessible to all – from anywhere. It also provides unprecedented support capabilities using a monitoring and management Web portal, which is key to maintaining security and keeping the system up-to-date to provide optimal Quality of Service (QoS). These new capabilities are made possible through the OXO Connect system connected to the Alcatel-Lucent Enterprise cloud.

Reliable, proven technology combined with cloud agility

Connected cloud systems covered by a Software Assurance contract receive regular updates with no complexity and at no extra cost. In addition, you benefit from new ALE cloud services as well as improving the life of your system.

Security and data privacy matter

ALE leverages its expertise and ISO 27001 certification, the international standard for information security management, to protect customers against potential dangers from new technologies.

The OXO Connect system connects to the ALE cloud using secure technologies without having to modify Internet access router configuration. All transactions are encrypted and authenticated. Your network keeps operating without alteration.

Only technical data is collected periodically to help installers ensure the system remains in good health. No personal data is collected. All collected data is stored in data centers located in France in compliance with the General Data Protection Regulation (GDPR), a European data protection and privacy law.

To learn more, consult the Cloud Connect Terms and Conditions.