BUSINESS COMMUNICATIONS FACE NEW DRIVER OF CHANGES



Digital assistants and bots

By 2023, 35% of workers will start working with bots or other forms of AI (IDC).



35%

Mobile workplace More than 75% of workers would be more loyal to their

organization if it offered flexible work options (FlexJob).

Video collaboration

Business phones connected to a collaboration solution will help people work together wherever they are.



customers expect quality interaction, impeccable service, and fast response from your teams.

MAKE A DIFFERENCE: CHOOSE CLOUD-ENABLED BUSINESS PHONES

The Alcatel-Lucent Enterprise business phones connect to the Alcatel-Lucent Rainbow cloud, and to AI-enabled applications, right from your desk.



Make life easier

for your teams and provide your customers with a quality communication experience that leverages Al-enabled applications and cloud-based video collaboration.



Customer experience By 2020, 86% of buyers will pay more for a better customer

experience (Walker Study).

Quality communications

With super-wideband audio, all communications will come across loud and clear.



Over **40 million** workers offer their customers a superior experience with Alcatel-Lucent Enterprise phones: Join them!



Alcatel-Lucent Business Phones:

Deliver a Superior **Customer Experience**

ALE Business Phones



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	8088 BT Smart DeskPhone	8078s BT Premium DeskPhone	8068s BT Premium DeskPhone	8058s (IP) Premium DeskPhone	8028s (IP) Premium DeskPhone	8018 (IP) DeskPhone	8008G DeskPhone	8135s IP Conference Phone	
Visit our Comparison Tool									
Additional models	8088 8088 & 8088 BT No Cam	8078s	8068s	8039s (Digital)	8029s (Digital)	8019s (Digital)	8008 (100 Mbit/s) 8008G CE, 8008 CE (SIP)		
Usage	Executives Huddle rooms	Executives Managers Huddle rooms	Managers Knowledge workers Attendants Hot-desking	Managers Knowledge workers Attendants Hot-desking	Information workers Hot desking	Information workers Hot desking Lobby Hotel rooms	Information workers Hot desking Lobby Corridors	Meeting room (up to 70 m2)	
Differentiating experience	Video collaboration Android Apps 7" touch color screen Touch navigation Bluetooth handset (BT)	5" touch color screen Touch navigation Bluetooth handset (BT) Alphabetic keyboard Optional key modules	3.5" color screen 10 contextual keys Bluetooth handset (BT) Alphabetic keyboard Optional key modules	3.5" color screen (IP) 10 contextual keys USB headset port (IP) Alphabetic keyboard Optional key modules	Backlit screen 6 contextual keys 4 programmable keys USB headset port (IP) Alphabetic keyboard Optional key modules	Compact format Backlit screen 6 contextual keys 4 programmable keys USB headset port (IP)	Compact format Backlit screen (G) 6 contextual keys Directory lookup key Gigabit Eth. PC port (G)	Control by mobile app OmniSound quality Expansion microphones 5-way audio bridge	
Superwideband audio ⁽²⁾		•	•	■ (IP)					
Protocol	ALE or SIP	Dual ALE/SIP	Dual ALE/SIP	Dual ALE/SIP	Dual ALE/SIP	Dual ALE/SIP	Dual ALE/SIP, SIP (CE)	SIP	
DELIVER SUPERIOR CUSTOMER EXPERIENCES WITH ALCATEL-LUCENT ENTERPRISE PHONES Connection ⁽¹⁾ to Alcatel-Lucent Rainbow One number mobility · Video collaboration · Al integrations			Wireless mob Bluetooth hands • Pairing with Bluet headset or smartp	dset I	1 2 3 Image: State 307 1 44 5 60 Image: State 307 1 44 Image: State 307 1 44 Image: State 307 Image: State 307				
<image/>			Optional key mo				Unified call histor Quality conve Superwideband Wideband audio of	features provided out-of-the-box • Unified call history from any device Quality conversations Superwideband ⁽²⁾ audio • Wideband audio on all phones	
			 Instant conne Alphabetic keyl Super-fast search Optional key mod 10 keys, 14 keys, 	board • n and call dules: . 40 keys ELE	EGANT, STYLISH DESIG BECOME YOUR BRAN		• USB headset port • 3.5 mm headset j:		